


APPENDIX 1: 'PERFORMANCE' INDICATORS FOR DEVELOPMENT MANAGEMENT 2015/16, 2016/17 and 2017/18.

Indicator	Year	Target for year	<-----Actuals----->				Final result for the year
			April - June	July - Sept	Oct - Dec	Jan - Mar	
% of 'Major' applications determined "in time"	2017/18	70%	85.7%	50%	80%	100%	78.4%
Replaced in 14/15 former indicator of percentage of applications determined within 13 weeks	2016/17	70%	62.5%	85.7%	87.5%	100%	81.5%
	2015/16	70%	88.9%	90%	71.4%	37.5%	73.5%
% of 'Minor' applications determined within 8 weeks	2017/18	70%	53.7%	56%	43.1%	47.6%	50.3%
	2016/17	70%	90.6%	66%	82%	83%	80.8%
	2015/16	75%	56.9%	73.1%	68.9%	72.2%	67.4%
% of 'other' applications determined within 8 weeks	2017/18	85%	81.5%	79.5%	80%	63.9%	76.4%
	2016/17	85%	90.7%	90.4%	88.2%	81.5%	88%
	2015/16	85%	81.9%	87.3%	81.6%	90.1%	85.3%
% of "Non-Major" applications determined "in time"	2017/18	85%	81.9%	78.1%	82%	72.1%	78.6%
<i>New target for 2016/17</i>	2016/17	80%	94.5%	94.7%	88%	92.2%	92.9%
% of pre-application enquiries answered in time	2017/18	75%	63.5%	62.7%	64.4%	68.0%	65.3%
	2016/17	75%	72.6%	76.2%	71.1%	76.5%	74.2%
	2015/16	80%	84.1%	67.4%	75.9%	72.6%	74.3%
% of applications for approval required by conditions determined within 2 months	2017/18	75%	54.3%	34.8%	55.3%	57.0%	51.4%
	2016/17	75%	66.3%	65.9%	70.4%	65.9%	66.8%
	2015/16	75%	62.7%	67.9%	74.7%	75.2%	69.8%
% of complainants informed within required timescale of any action to be taken	2017/18	75%	79.2%	85.2%	73.2%	75.0%	78.7%
	2016/17	75%	78.1%	75%	83.3%	71.9%	76.7%
	2015/16	75%	75%	77%	79.1%	80.7%	77.8%



Target achieved for complete year